# Concerned Mother

A concerned mother with children looking to find recalls information on peanut butter she just purchased.

## Basic Flow

The set of steps the actors take to accomplish the goal of the use case.

|  |  |
| --- | --- |
| **Actor** | **World** |
| Search recall products |  |
|  | Display relevant search results |
| Review search results |  |
| Click product details on selected product |  |
|  | Display details for product |
| Review detailed information |  |
| Click on event I.D. |  |
|  | Display details for event |
| Review event details |  |

## Alternative Flow

Captures the less common user/system interactions

|  |  |
| --- | --- |
| **Actor** | **World** |
| Search recall products |  |
|  | Display no search results |
| Adjust date ranges |  |
| Retry search for recall products |  |
|  | Display relevant search results |
| Review search results |  |
| Click product details on selected product |  |
|  | Display details for product |
| Review detailed information |  |
| Click on event I.D. |  |
|  | Display details for event |
| Review event details |  |

## Exception Flow

The things that can happen that prevent the user from achieving their goal.

|  |  |
| --- | --- |
| **Actor** | **World** |
| Search recall products |  |
|  | Display no search results |
| Adjust date ranges |  |
| Retry search for recall product |  |
|  | Display no search results |
| Adjust date ranges |  |
| Retry search for recall product |  |
|  | Display no search results |

# Diligent Cafeteria Manager

A diligent cafeteria manager proactively looking at the Recalls Feeds to keep up-to-date with food recalls.

## Basic Flow

The set of steps the actors take to accomplish the goal of the use case.

|  |  |
| --- | --- |
| **Actor** | **World** |
| Review recalls listing |  |
| Use pagination to view additional recalls |  |
|  | Display additional information |
| Review recalls listing |  |
| Download CSV for offline viewing |  |
|  | Provide CSV file |
| Open CSV file to view or print |  |

## Alternative Flow

Captures the less common user/system interactions

|  |  |
| --- | --- |
| **Actor** | **World** |
| Review recalls listing |  |
| Filter listing by using selecting a classification |  |
|  | Display filtered results |
| Review filtered listing |  |

|  |  |
| --- | --- |
| **Actor** | **World** |
| Review recalls listing |  |
| Adjust date ranges |  |
|  | Display relevant search results |
| Review search results |  |

## Exception Flow

The things that can happen that prevent the user from achieving their goal.

|  |  |
| --- | --- |
| **Actor** | **World** |
| Review recalls listing |  |
| Filter results but mistyped the keywords |  |
|  | Display no search results |